Public**SEC**

User stories

Types of users: Simple / Employee / Company

**1) Simple User**

Story number **1) User account**

As a user I want to be able to fill in my personal data only once, so I do not need to provide them at every request;

* Simple User database;
* Register / Data form;
* Email activation;

Story number **2) Activity Log**

As a user I wish to be able to view my activity log, which includes details regarding previous personal access requests;

* Activity Log database;

Story number **3) Report Issue**

As a user I want to be able to send a report of a problem that recently occurred;

* Report Form;
* Report Database;

Story number **4) Review**

As a user I want to be able to rate the employees sent to revise the on-premise devices;

* Review Form;

Story number **5) Notifications**

As a user I want to be notified regarding scheduled check-ups;

* Android native;

**2) Employee User**

Story number **1) User account**

As an employee I want to be able to fill in my personal data only once, so I do not need to provide them at every request;

* Employee Account;
* Register / Data form;
* Email activation;

Story number **2) Activity Log**

As an employee I wish to be able to view my activity log, which includes details regarding previous personal access requests;

* Activity Log database;

Story number **3) Report Issue**

As an employee I want to be able to send a report of a problem that recently occurred;

* Report Form;
* Report Database;

Story number **4) Scheduler**

As an employee I want to be able to view my appointment schedules;

* Time Table;

Story number **5) GPS-location**

As an employee I want to be able to get directions towards my appointed customer’s location;

* Google Maps API based directional plugin;

**3) Company User**

Story number **1) Employee Management System**

As a company we want to be able to manage our employees;

* Company Account;
* Register / Data form;
* Email activation;

Story number **2) Client Management System**

As a company we want to be able to manage our clients;

* Client database;

Story number **3) Activity Log**  
As a company we want to be able to view our employees activity logs;

* Activity Log Database;

Story number **4) Requests**

As a company we want to be able to receive and manage our client’s requests;

* Request Database;

Story number **5) Appointments**

As a company we want to be able to schedule appointments between our clients and our employees;

* Appointment Form;
* Calendar updating based on appointments;